

# ELECTED MEMBER TRAINING AT THE LGAQ CONFERENCE 2024



## NEW WORKSHOPS ADDED

Sloan Wilkins

David Mullins

Brisbane Convention & Exhibition Centre, South Brisbane

Sunday, 20 October 2024

### Dealing with Confrontational People

\$490 incl GST per person



11.00am - 12.30pm

**LIMITED SPACE** 9.00am - 10.30am

The 21st century has been coined the 'Age of Rage'. With ongoing pressures in work, social, financial and personal lives, people can be verbally volatile and demonstrate their annoyance towards our leaders.

Learning how to manage confrontational people is an essential skill. By learning the skills of effective listening and responding during the workshop, participants will understand how to neutralise anger, increase personal safety and safety for the community.

#### About the Trainer - Sloan Wilkins

With over 30 years experience in banking, wealth management and executive financial coaching, Sloan Wilkins specialises in training and developing both individuals and high-performing teams.

Due to the increase in demand on Peak's wellness and resilience workshops, Sloan's interest and experience ensures he is the perfect fit to delivering our programs. Sloan empowers teams to work collaboratively as they embrace a customer-centric culture and growth mindset.

### Rates and Charges for Elected Members

\$590 incl GST per person



9.00am - 12.00pm

**FULL** 1.00pm - 4.30pm

For many councils, rates, levies, fees and charges are their main source of revenue besides Queensland and Australian Government grant funding. This foundational skills workshop will provide an overall understanding of your responsibilities as a Queensland Elected Member.

- how rates and charges are calculated;
- the Acts and Regulations that apply to the decision-making process;
- how to evaluate and determine the range of services required by councils to help establish rates charges;
- revenue raising and rating scenarios.

#### About the Trainer - David Mullins

David Mullins has an extensive background in banking and finance and has worked in various roles including private client banking.

For the last 20 years, David worked for a Queensland State Government Authority that provides lending, investment and financial advice to the Queensland State Government, its agencies and statutory bodies.

David has extensive understanding of financial governance, financial sustainability and risk management relating to Queensland local governments. David has visited each Queensland council and his on-the-ground discussions have given him a first-hand understanding of local issues faced by all councils regional, remote or coastal.



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