

The Local Government Association of Queensland (LGAQ) is the peak body for Queensland's 77 local governments.

VISION



Better councils, better communities.

MISSION



To strengthen the ability and performance of local government to better serve the community.

GOAL



To be a strong, innovative and influential peak body, a trusted provider of daily support services and a gateway to savings.

OPERATING MODEL What's important to our members, is important to us.

Connect. Innovate. Achieve.

STRATEGIC OBJECTIVES



Advocate for the collective interest of members.



Advance members' financial sustainability.



Assist promoting local government.



Connect members with support services.

VALUES



- Accountable (we own our actions)
- Trusted (we do what's right)
- Empowered (we take the lead)

CULTURE



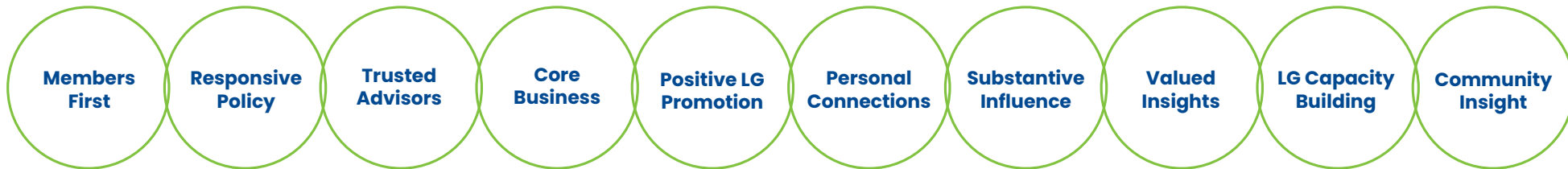
We are one LGAQ. At our core we are authentic and conduct ourselves with integrity to maintain our reputation as trusted advisors. As a team we trust, collaborate with, and inspire each other. Above all else we care.

PEOPLE



We seek to develop capable, committed and empowered teams to deliver for our members.

STRATEGIC PRIORITIES 2021-2024



SUCCESS MEASURES



Members' perceptions of our performance – annual member loyalty surveys



Internal perceptions of our performance and culture – annual staff pulse surveys



Our future sustainability – annual financial performance and balance sheets